

Mullen Factory Direct Flooring Before and After your Flooring

Before installation what you need to know.

Room Preparation

Maintain Room Temperature: Keep 65–75°F for at least 24 hours prior, during, and after installation. This applies to all enclosed rooms, including 3-season rooms. Gradually increase radiant heat (max 3°F/day).

Clear the Room: Remove all furniture, appliances, fish tanks, TVs, and breakables. Additional labor charges may apply if furniture is not moved.

New Builds/Active Jobsites: Ensure rooms are clear of construction debris.

Appliances & Fixtures

Disconnect Appliances: Gas or water appliances must be disconnected by a professional.

Installers cannot disconnect or reconnect appliances.

Bathroom Prep: Remove toilets prior to installation. Installers do not pull or replace toilets.

Workspace & Safety

Power & Workspace: Ensure a clean work area with power for installer tools.

Pets: Keep pets safely away from the installation area.

After installation what you need to know.

Carpet

Shedding: Shedding is normal for new cut pile carpet. Regular vacuuming will help remove loose fibers and keep your carpet looking great.

Carpet Seams: While our installers work carefully, carpet seams are never completely invisible. Visibility may vary depending on carpet pattern and direction.

Pattern Matching: Multi-tone and printed patterns may not match perfectly due to manufacturing limitations. We do our best to align patterns as closely as possible.

Adjustments & Touch-Ups

Door Adjustments: If your new carpet is thicker than your previous flooring, you may need to trim the bottoms of doors to ensure they open and close freely. Our installers do not cut doors.

Moldings & Trim: If your flooring is installed under moldings or quarter-round, our installers will handle it carefully to minimize breakage. However, they are not responsible for any minor damage that may occur. Some touch-ups may be needed afterward.

Minor Clean-Up: Our installers make every effort to remove debris and leave the area tidy, but additional vacuuming or cleaning may be necessary.

Special Flooring Notes

Sheet Vinyl Installation: To allow the adhesive to cure, avoid placing heavy furniture on new vinyl for 24–48 hours and limit traffic in seam areas for 24 hours.

Tip: For more information on keeping your new flooring looking its best, check out our General Care Guides.